

Application for Membership and Service with



Please return promptly to avoid any interruption of service.

Application can be returned by mail, fax or e-mail.

Oconto Electric Cooperative
PO Box 168 • Oconto Falls WI 54154
Fax: 920-846-2025
customerservice@ocontoelectric.com

Applicant Information (all information is required)

First Name
Last Name MI
Social Security # (last 4 digits)
Date of Birth
Phone #

Spouse or Co-Applicant Information

First Name
Last Name MI
Social Security # (last 4 digits)
Date of Birth
Phone #

E-mail Address

Address of Service

City State Zip

Mailing Address (if different)

City State Zip

Have you ever received electric service from Oconto Electric Cooperative at a different address?
Yes No

Will you own? rent? If renting, list landlord information
Landlord name
Landlord phone

The electric consumption at this service will primarily be:

Primary Residence Seasonal/Non-Residence Commercial Dairy/Agricultural

A security deposit of \$250 minimum will be required unless you choose one of the following options:
I give permission for OEC to check my credit through a credit reporting service. Social Security #
I will get a credit reference from my previous electric utility.
I have decided to pay the \$250 deposit. (Deposit returned after there is 12 consecutive months with no late payments.)
If either the credit report or reference is unacceptable, you will be charged the security deposit.

The undersigned hereby applies for membership and electric service with Oconto Electric Cooperative (OEC), and agrees to the following terms and conditions:

- 1. The applicant will comply with, and be bound by the provisions of the Articles of Incorporation and bylaws of the cooperative, and such rules and regulations as may be adopted by the board of directors.
2. The applicant will purchase from OEC all electric energy purchased for the use on the premise described below, except for that generated by their own equipment, and will pay for that electricity monthly or as otherwise scheduled. Rates are determined in accordance with the policies of OEC.
3. The applicant hereby consents to entry upon the applicant's land by OEC to construct, reconstruct, rephase, operate, repair, maintain, relocate, thereon and under the surface thereof all appropriate poles, cable, wire and other attachments, equipment and accessories necessary and appropriate for the distribution of electric energy to the applicant's premise. ALL LINES, METERS AND PROPERTY ENTRANCES MUST BE ACCESSIBLE TO OEC.
4. The only acceptable electric metering devices will be those provided, installed and maintained by OEC. OEC will immediately disconnect electric service at any account where it is determined that the OEC electric meter has been replaced by any other meter. Additional grounds for service disconnection include, but are not limited to, evidence of meter tampering, state or national electric code violations, or any alterations to the metering as provided by OEC.
5. If the applicant chooses at any time not to have the electric service connected, the applicant may be billed a charge each month to offset the cost of keeping the facilities to the idle service in good condition. If the applicant chooses not to pay the monthly charge, OEC may remove co-op lines and equipment from the property.
6. Oconto Electric Cooperative does everything it can to avoid interruptions in your electric service. We're committed to delivering you the most reliable electrical power possible, and work towards finding and improving ways to achieve that goal. However, there are situations beyond our control that may cause power outages - severe weather such as lightning storms, ice, small animals or birds, unforeseen equipment failures, vehicle accidents, and tree branches touching power lines to name a few.

Signature of Applicant Signature of Spouse or Co-Applicant Date

For OEC use only Account # Customer # 8/2021

MAKING PAYMENTS SHOULDN'T BE A HASSLE

WAYS TO PAY YOUR OEC BILL	ADDITIONAL INFORMATION	COST OF PAYMENT
SMARTHUB	<ul style="list-style-type: none"> • Pay your bill • Store payment information • View usage/payment history • Report an outage • Contact our office • Select paperless option • Available 24/7 	FREE
Automatic Bill Payment System	<ul style="list-style-type: none"> • Payments can be deducted from your checking or savings account • Payments can be deducted from a debit or credit card (Visa, Mastercard, Discover) • Automatically withdrawn from your account the third of every month. (If the third falls on a weekend it will be withdrawn on the following Monday. This is not considered past due) • Statement will still be mailed or you can choose paperless option 	FREE
Secured Payment by Phone Through bank account or credit card	<ul style="list-style-type: none"> • Call 1-855-356-6335 • Use your OEC Account Number • Available 24/7 	FREE
By Mail To PO Box 168, Oconto Falls, WI 54154	<ul style="list-style-type: none"> • With check or money order 	Postage
Night Deposit 7479 REA Road, Oconto Falls, WI 54154	<ul style="list-style-type: none"> • Located at the main entrance of OEC office building • Very secure and payments in the night deposit are processed the next business day • Cash, check, money order 	FREE
In Person At our office, Mon.-Fri. 7:30 AM - 4 PM 7479 REA Road, Oconto Falls, WI 54154 RadioShack, Mon-Fri: 9 AM – 7 PM, Sat: 9 AM – 2 PM 323 E. Highland Dr., Oconto Falls, WI 54154	<ul style="list-style-type: none"> • Through cashier • Cash, check, money order, credit/debit card accepted 	FREE



The Center of Customer Engagement

SmartHub provides convenient account access and two-way communication to OEC online or via your mobile device. Manage payments, notify customer service for account and service issues, check your usage and receive special messaging from OEC all at the touch of a button.

- Bill reminders
- Safe and secure
- Contact customer service
- Bill payment
- Service usage details
- Free



Account Management at your Fingertips



Check Usage



Pay Bill



Report Service Issues



Secure



Customer Service

Safe & Secure



SmartHub provides a safe and secure environment for bill payments and transaction between OEC and your financial institution.

How do I get SmartHub?

From your device or computer, go to www.ocontoelectric.com.

Click on the SmartHub icon.

iOS Users



Scan this QR code to access SmartHub in the Apple iTunes App Store.

Android Users



Scan this QR code to access SmartHub in the Android market.