



# UNDERSTANDING YOUR ELECTRIC BILL

## MEET YOUR NEW OCONTO ELECTRIC COOPERATIVE BILL

Your bill has a new look and more information for your convenience. Our new layout will help you quickly and easily find the information you need.

If you have any questions regarding your new bill, please contact our member services representatives at 1-800-472-8410.

Go simple, go paperless, go SmartHub

- Sign up for paperless billing with SmartHub and

receive real-time notifications about your bill, outages, and important messages.

- Whether you choose to use the mobile SmartHub app or on your PC, SmartHub makes paying your utility bill simple—with zero convenience fees.
- Get in-depth reports on your energy usage.
- Visit [www.ocontolectric.com](http://www.ocontolectric.com) to get started with SmartHub today.



Phone: 800-846-2816 or 1-800-472-8410  
Hours of Operation: 7:30 am to 4:00 pm M-F  
Lobby hours: 9:30 am to 3:00 pm M-F  
[www.ocontolectric.com](http://www.ocontolectric.com)  
Outage Calls 24 Hours A Day Call 1-800-472-8410  
Secure payment by phone 1-855-356-6335

Your credit card will be charged on 08/03/2022

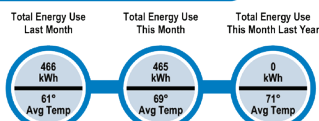


Account #: 000000  
Member Name(s) JOHN SMITH  
Billing Date: 07/07/2022

This bill does not reflect payments after 07/07/2022.  
Charge details found on the back.



### Monthly Energy Use Comparison



Customer Service & Outages: 800-472-8410  
Visit our website at [www.ocontolectric.com](http://www.ocontolectric.com)

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Meter #	Services	From	To	Present	Readings	Previous	Meter Multiplier	kWh Usage
95786393		06/01/22	07/01/22	3419		2954	1	465
<b>Account Information</b>								
Account Number: 000000								
Member Name: JOHN SMITH								
Billing Period: 06/01/2022 - 07/01/2022 for 30 days								
Billing Date: 07/07/2022								
Service Address: STREET ADDRESS								
Rate: 1-Farm & Residential								
Reference: Regular								
Your energy use over the last 13 months								
<b>Previous Account Activity</b>								
Previous Balance								\$91.64
Payments Received								-\$91.64
Other Adjustments								\$0.00
Balance Forward								\$0.00
<b>Current Activity</b>								
Wholesale Power Cost								465 kWh @ 0.08980 \$41.76
OEC Operating Cost								465 kWh @ 0.02800 \$13.02
Facility Charge								\$30.70
State Of WI Public Benefits Fee								\$1.33
State Sales Tax								\$4.27
County Tax								\$0.43
Current Charges								\$91.51
<b>AUTOPAY AMOUNT</b>								<b>\$91.51</b>
								Will Be Charged On 08/03/2022

### IMPORTANT MEMBER INFORMATION

STAY BACK. STAY SAFE. ALWAYS ASSUME A DOWNED POWER LINE IS ENERGIZED. DOWNED LINES CAN ENERGIZE THE GROUND UP TO 35 FEET AWAY.



KEEP THIS STATEMENT FOR YOUR RECORDS  
PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT.

7479 REA Road  
PO Box 168  
Oconto Falls, WI 54154-0168

Account #: 000000  
Current Charges Due 08/06/2022 \$91.51  
Late Amount After 08/06/2022 \$91.51  
AutoPay On 08/03/2022

Do Not Pay

☐ Please check this box to notify us of a request on the back. See reverse side.

Oconto Electric Cooperative  
P.O. Box 168  
Oconto Falls WI 54154-0168

1

6686 1 AV 0 455  
JOHN SMITH  
STREET ADDRESS  
CITY, STATE, ZIP

5 6686  
C-22



Payment Center Barcode



### POWER OUTAGES

Steps to follow:

- Check your fuses and breakers, to ensure the problem is not within your electrical system.
- If you have determined the outage is on OEC's system, report it by calling our toll-free number 800-472-8410, 24 hours a day, 7 days a week. You can also report outages via the SmartHub app on your mobile phone.
- Always stay away from downed power lines.

Thank you for being a member!

### Help Us Keep Your Contact Information Current

☐ Please update my contact information

Mailing Address

City

State

Zip

Email

Phone

### Other Ways to Pay Your Bill



Online  
Pay your bill at  
[ocontolectric.com](http://ocontolectric.com)



Pay-By-Phone  
1-855-356-6335  
24 Hrs/Day



In-Person  
7479 REA Road  
PO Box 168  
Oconto Falls, WI 54154



SmartHub App  
Manage your account  
online or with your  
mobile device.

☐ Please check this box if you would like to sign up for "Community Change." For more information, please call our office.



- PAY YOUR BILL
- MONITOR USAGE
- REPORT AN OUTAGE



Your October bill will include an insert providing more detailed information to help you navigate the new and improved bill.

# OCONTO ELECTRIC COOPERATIVE ELECTRONICS RECYCLE DRIVE

**Friday, October 14**  
**Oconto Electric Cooperative Warehouse**  
**1 p.m. - 6 p.m. (gate closes at 6 p.m.)**

This event is exclusively for members of Oconto Electric Cooperative. Members may bring up to five items per membership as stated below. Our employees will retrieve items from your vehicle and put them in the dumpster. We have the right to refuse items that are unacceptable.

## 1 ITEM ONLY FROM THIS CATEGORY

Tube TV - 32" Max  
Flat Screen TV

Computer Monitor  
Laptop (remove battery)

## 4 ITEMS FROM THIS CATEGORY

Cable Boxes  
Cables & Cords (unlimited – can't be attached to devices)  
Cameras & Camcorders (remove batteries)  
Cell Phones/PDAs (remove batteries)  
Clocks  
Coffee Makers (no pots just machine)  
Computer Towers  
Desktop Copiers & Printers  
Docking Stations  
DVD/VHS/Blue-Ray Players  
External Drives (all types)  
Fans  
Fax Machines  
Hair Dryers  
Internet equipment of any kind

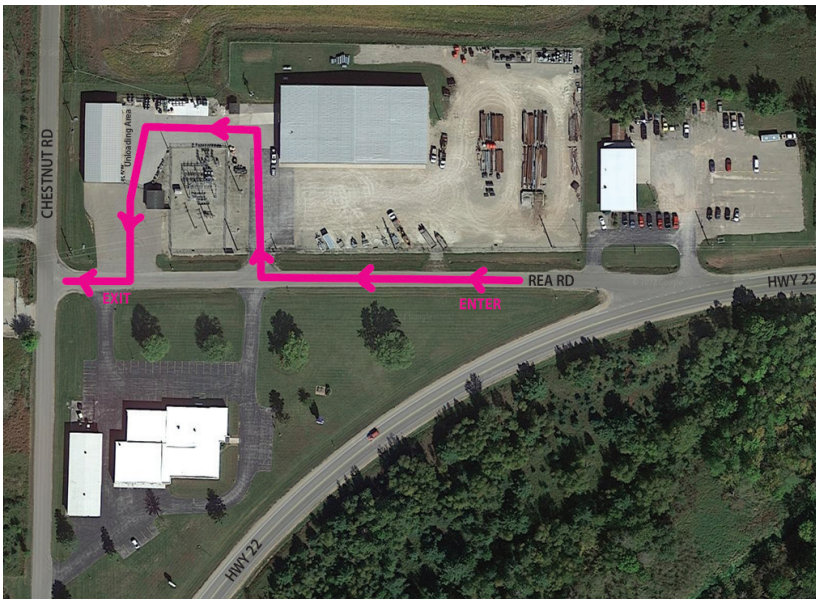
Landline Phones  
Monitors  
MP3 & iPod Players  
Network Equipment  
Projectors  
Radios  
Satellite Dishes & Receivers  
Scanners  
Servers  
Stereos & Speakers (each piece counts as one)  
(Stereo Consoles/Cabinets must be removed from the housing)  
Toasters  
UPS & Jump Starters  
Vacuum Cleaners  
Video Game Consoles



## WE WILL NOT ACCEPT

Microwave Ovens  
Small Refrigerators/Freezers  
Large Refrigerators/Freezers  
Dehumidifiers  
Window A/C Units  
Stoves/Dishwashers  
Large Office Xerox Machines  
Bulbs  
Batteries & Battery Containing Devices (*remove batteries from electronics if possible*)

Ballasts  
Treadmills  
Ink & Toner Cartridges  
Smoke Detectors  
Vape Pens  
Medical Waste  
Capacitors



Please follow the map and signage that will be posted.

***Bring coupon—it will be required at registration.***

*It will also be entered in a drawing for prizes.*

Member Name: \_\_\_\_\_

Member Account Number: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

## Energy Efficiency Tip of the Month

With winter weather on the way, now is the time to seal drafty windows. If you can see daylight around a window frame or if you can rattle a window (movement means possible leaks), the window likely needs to be sealed.

Most window leaks can be sealed with caulk or weatherstripping, which come in a variety of compounds and materials. (994600) Visit [www.energy.gov/energysaver](http://www.energy.gov/energysaver) to learn how and where to seal air leaks.

Source: [energy.gov](http://energy.gov)





## Dinner...Is...Served

**T**hank you Oconto County Youth Fair for allowing Oconto Electric Cooperative the opportunity to provide dinner for the youth livestock exhibitors August 19 at the fair.

The youth livestock competition is the heart of the fair. Showing animals in the fair is a year-round commitment for many children and young adults. Whether they're showing rabbits or cattle, these young people learn the responsibilities of animal care at a very young age. (143801)

We're thankful for the hard work members of the fair board as well as volunteers put in each year to make the fair a success. We are proud to support our youth in many ways, and we look forward to continuing to support our local 4-H and FFA.

**OCTOBER IS  
NATIONAL CO-OP MONTH  
- LET'S CELEBRATE!**

**Stop in October 24-28 & 31  
for popcorn and a gift**

**Lobby Hours  
9 AM - 3 PM**



## HIDDEN ACCOUNT NUMBERS

Oconto Electric Cooperative hides two account numbers in the local pages of the *Wisconsin Energy Cooperative News* each month. If you spot your account number, call our office before you receive the next issue, and OEC will give you a \$15 credit on your electric bill or a \$25 credit if you have a load management receiver. The September account numbers belonged to Richard and Barbara Magee, Gillett, and Ina Brabant, Oconto.

**Byron C. Nolde, CEO**

7479 REA Road, P.O. Box 168, Oconto Falls, WI 54154

800-472-8410 • 920-846-2816

[www.ocontoelectric.com](http://www.ocontoelectric.com)

**Katie Jagiello, Editor**

